GDS Sales Strategies

Urgent Bulletin

استراتيجيات المبيعات عبر نظم التوزيع الشامل

نشرة عاجلة

Security Requirements for Saudi Government (APP) Update		
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Distribution List: **GDSs and Travel Service Providers worldwide**		

In reference to our bulletin No. 201209011 dated 01 SEP 2012 regarding the above subject, we would like to remind you about the requirement to add the advance passenger information (APIS) as per the passenger's passport to the PNR before issuing tickets for all SAUDIA's international inbound/outbound flights. This requirement was introduced by the General Authority for Civil Aviation (GACA) in the Kingdom of Saudi Arabia effective 15 SEP 2012 and they started to apply penalties on airlines not complying with this requirement.

In all cases, APIS information must be entered for all passengers in the PNR at least 72 hours prior to departure to allow SAUDIA to send that information to GACA on timely basis. For PNRs created within 72 hours from departure, APIS information must be entered at the same time when the PNR is created.

The following fields are mandatory in the SSR DOCS entry for each passenger in the PNR:

- Travel document type (passport)
- Travel document number
- Travel document expiry date
- Issuing state of travel document
- Nationality
- Family name
- Given name
- Gender (M/F)
- Date of birth.

The correct format for entering the above information for each GDS was included in the above bulletin, which is available here (http://www.saudiairlines.com/travelagencies).

Travel service providers must ensure that the required information above is entered in the correct format in their PNRs before ticket issuance. Travel service providers will be liable for missing or incorrect APIS information entered in their PNRs. SAUDIA will monitor its international flights to ensure that correct APIS information was added to all PNRs on those flights. SAUDIA may raise an ADM against and/or revoke reservation and/or ticketing access for Travel Service Providers due to missing or incorrect APIS information entered in their ticketed PNRs. In addition, SAUDIA may also pass any penalty applied by civil aviation authorities due to missing or incorrect APIS information to the Travel Service Provider who ticketed the PNR.